

2023

GRATITUDE REPORT



Volunteers of America®
NORTHERN CALIFORNIA & NORTHERN NEVADA

This report references numbers on a fiscal year from July 1st, 2022 to June 30th, 2023.

YOU ARE THE HOPE VOA NEEDS



As I embarked on my second year as VOA's CEO I took a deep breath and allowed a sense of gratitude to overtake me. I knew it wouldn't be easy, we would have some great wins and some difficult challenges but the gratitude I have in my heart for you, our incredible community has carried me through it all. You are a source of encouragement for me, our team and those we serve. I am so grateful for our resilient staff who continue to show compassion and love and I am beyond grateful for the gift I have been given to lead an organization that continues to make our community a healthier place for all.

I have said this before and I will say it over and over again, you fill me with hope. You are also the source of hope for many individuals and families that come through our programs to get the tools they need to get back on their feet. Together, we are not simply housing individuals so that they are out of the way, we work hard to remind them that they have value, they have a purpose and that they deserve love.

My wish is that you see yourself reflected in every success story VOA shares.

Yes, this document presents a lot of numbers, but each number is another person or another family that has left homelessness behind. Each story is another reason to be filled with hope and gratitude. Thank you for providing the resources VOA needs in order to keep saying YES to those experiencing the toughest times in their lives in our community!

Christie

Christie Holderegger
President and CEO

THOUSANDS OF LIVES TRANSFORMED IN NORTHERN CA & NORTHERN NV

As part of the VOA family, you embody our founders' mission to "go wherever we are needed and do whatever comes to hand." You are providing housing, job training, meals, life skills, school supplies, and more to those who might otherwise go without.

Thank you for meeting the needs of those in your community.



12

foster youth received
scholarships and
attended college.



155

individuals returned to
the workforce in
Sacramento & Reno.



1,573

meals served daily.



6,000

kids went back to
school fully prepared.



8,531

guests housed or safely
sheltered nightly.

To some it's just a donation. To us, you're giving us an opportunity to have a home. I'm just so grateful.



YOU PROVIDED

Housing for **4,492** Individuals & Families

Emergency Shelter for **4,039** Individuals & Families

Recovery Services for **172** Individuals

Employment Services for **155** Individuals

LIVES IMPACTED

6,025 Single Adults

1,325 Veterans

634 Seniors

547 Families

SPREADING HOPE ACROSS NORTHERN CALIFORNIA & NORTHERN NEVADA

Your partnership supports individuals across Northern California and Northern Nevada, allowing them to feel cared for and respected. The generosity you show impacts your local community as well as your surrounding areas. Your impact is far-reaching, helping individuals and families find their own path to purpose. We can't thank you enough!

Serving these Counties



California

- Emergency Shelter
- Mental Health Services
- Affordable Housing
- Housing Assistance
- Employment Services
- Transitional Housing
- Substance Abuse Treatment

Nevada

- Emergency Shelter
- Mental Health Services
- Affordable Housing
- Housing Assistance
- Employment Services
- Workforce Housing

Administration Offices in Sacramento & Reno



YOUR GENEROSITY IN ACTION

Your kind donations, combined with our partnerships with local government, public, and private companies, amplify the impact we make together in our communities. This funding allows us to develop individual support plans that create lasting change and put people back on their feet for life.

TOGETHER WE MADE A DIFFERENCE

As a community we helped move people out of homelessness and into independence. You may never meet them, but thousands of people have the foundation to rebuild their lives, thanks to you. **Your kindness and generosity are what make the change!**

457
Community Volunteers

\$999,238
In-Kind Donations

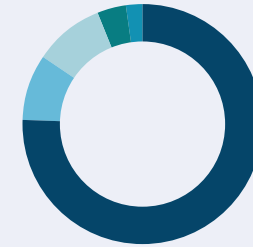
54
Foundations

1,780
Donors

\$2,200,000
Financial Contributions

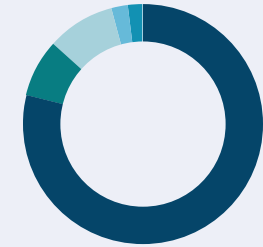
Public funders include: City of Sacramento, Sacramento County, Washoe County, Veterans Administration, Sac Steps Forward, HUD, Placer County. **These numbers include both regions VOA covers.**

REVENUE \$ SUPPORT
\$41.5 M



- Total Government Funds 76%
- Service Fees and Others 9%
- In-Kind Donations 10%
- Public Support Contributions 4%
- Private & Foundation Grants 2%

OPERATING EXPENSE
\$43.5 M



- All Programs 79%
- Management/Miscellaneous 8%
- In-Kind Offset* 9%
- Fundraising 2%
- Fees/Miscellaneous 2%

*This percentage represents both revenue and expense and it includes free use of space at County owned locations.



Volunteers
of America®

NORTHERN CALIFORNIA
& NORTHERN NEVADA

You provide a community of love, kindness, and hope that prepares individuals for sustainable housing and employment. Thank you for creating change.

Volunteers Of America Northern California & Northern Nevada

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