



# 2021

## Gratitude Report



Volunteers of America®

NORTHERN CALIFORNIA & NORTHERN NEVADA

# You are Changing Lives

When I first walked into the shelter at Volunteers of America 19 years ago, I could have never imagined that I would be here, writing this message to you.

**You see, I am living proof that the programs at Volunteers of America change lives every day.** VOA helped me recover from my addiction, strengthen my marriage, and set me on a path to success. Today, I am honored to be writing to you as the Chair of the Board of Directors.

I want you to know that your kindness has made a difference in my life and in the lives of many others. I can't thank you enough for the many ways that you have given hope to those in need.

**We hope that this report will give you a glimpse of the impact your love and compassion make on your neighbors each and every day.** These numbers represent hundreds of people just like me, people that you are giving hope for a brighter future. On behalf of the people we serve every day, **thank you.**

All my best,

Nick Himphill  
Chair, VOA Board of Directors  
Co-Owner, Himphill Electric Inc.



# You Made an Impact!

Your kindness and generosity moved people out of homelessness and on to independence this year. You may never see their faces, but hundreds of people now have the foundation to rebuild their lives, thanks to you.

Take a look at just a small portion of the impact you made in 2021!



**148**  
Community Volunteers

**2,745**  
Donors

**\$3.8 million**  
In-Kind Donations

# Spreading Hope Across Northern California and Nevada

Your partnership supports individuals across Northern California and Nevada, making them feel cared for and respected. The generosity you show impacts your local community as well as your surrounding areas. Your impact is far-reaching, helping individuals and families find their purpose. We can't thank you enough!

## Northern California

- Emergency Shelter
- Affordable Housing
- Housing Assistance
- Employment Services
- Substance Abuse Treatment

## Bay Area

- Housing Assistance
- Affordable Housing



## Northern Nevada

- Emergency Shelter
- Mental Health Services
- Affordable Housing
- Housing Assistance
- Employment Services

# Your Generosity in Action

Your kind donations, combined with our partnerships with local government, public, and private companies, amplify the impact we make in our communities. Your support helps to develop individual plans that create lasting change and put people back on their feet for life.

## TOTAL REVENUE

**\$36.5M**



Total Government Funds	69%
Public Support Contributions	6.1%
Private & Foundation Grants	0.3%
In-Kind Donations	10.9%
Service Fees and Others	13.6%

## TOTAL EXPENSES

**\$36.4M**



All Programs	77.3%
Management/Miscellaneous	8%
Fees and Miscellaneous	1.9%
Fundraising	2.4%
In-Kind Offset	10.5%

# Thousands of Lives Transformed

As part of the VOA family, you embody our founders' mission to "go wherever we are needed and do whatever comes to hand." You provide housing, job training, meals, school supplies, and most of all hope to those who might otherwise go without.

Thank you for uplifting others in your community.



**7,533**

Total guests housed or safely sheltered annually.



**14**

Foster youth received scholarships to attend college.



**4,500**

Kids went back to school fully prepared.



**1,580**

Meals served daily.



“

I appreciate all you have done for me and my kids.

”



## 7,646 Lives impacted

3,173

Single Adults

2,315

Seniors

1,213

Veterans

945

Families and Children

## You provided

3,855

Supported Housing

3,313

Emergency Shelter

1,741

Affordable Housing

540 Recovery & Reentry

113 Employment Services

*\*some clients were served in multiple programs in the VOA continuum*



You provide a community of love, kindness, and hope that prepares individuals for sustainable housing and employment. Thank you for creating change.

**Volunteers of America Northern California & Northern Nevada**

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[voa-ncnn.org](http://voa-ncnn.org)

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